

Ryan Hitt

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Professional Summary

Front-end web developer and web designer with 15+ years of progressive leadership experience managing people, operations, and customer relationships in fast-paced business environments. Earned a Bachelor of Arts in Web Design & Development while working full-time in senior management, graduating with a **3.47 GPA**. Combines technical expertise with proven leadership, communication, project management, and problem-solving skills to build responsive, accessible, and user-focused websites. Known for collaborating effectively with clients and stakeholders while delivering thoughtful digital solutions.

Professional Experience

Front-of-House Manager

Boulevard Bread Company – Little Rock, AR (*Established Arkansas bakery, deli, coffee shop, and bistro serving the community since 2000.*)
2009–Present

- Lead, train, and mentor a team of 10+ employees in a high-volume bakery, deli, coffee shop, and bistro.
- Manage hiring, interviewing, onboarding, scheduling, coaching, and day-to-day operations while maintaining exceptional customer service standards.
- Foster a positive, team-oriented workplace through leadership, accountability, and effective communication.
- Resolve customer concerns professionally while maintaining long-term customer relationships and company reputation.
- Coordinate daily operations in a fast-paced environment, balancing multiple priorities while ensuring efficiency and quality.
- Collaborate with ownership and fellow managers to support operational goals and continuous improvement.

Freelance Web Designer & Developer

2026–Present

- Design, develop, and maintain responsive websites for small businesses and nonprofit organizations using HTML, CSS, JavaScript, WordPress, and Elementor.
- Meet directly with clients to understand business goals and translate requirements into effective, user-focused website solutions.
- Implement secure contact forms, spam protection, accessibility improvements, and responsive layouts to enhance usability and performance.

- Perform ongoing website maintenance, troubleshooting, content updates, and performance optimization.
- Manage projects from initial consultation through deployment while providing client training, technical support, and clear communication throughout the development process.

Technical Skills

HTML • CSS • JavaScript • WordPress • Elementor • Divi • Git • GitHub • Responsive Web Design • Figma • Accessibility • UI/UX • Client Communication

Education

University of Arkansas at Little Rock

Bachelor of Arts, Web Design & Development

Minor in Information Technology

Graduated Spring 2026

GPA: 3.47

Honors: Dean's List • Chancellor's List